

# SIMPLE FIBER

# Yealink CP935W Conference Bundle

Setup Guide & User Manual



Best For: Conference Rooms with 16+ Seats

4" Touch Screen | DECT/Wireless, 15 hr Talk Time | Full Duplex, Noise Filtering | Includes DECT Base Station

Buy: \$700 | Rent: \$55/mo

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Simple Fiber Communications  
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talk.simplefiber.com

## Quick Start

### Unbox and Connect

1. This bundle includes the CP935W conference phone AND a W70B DECT base station.
2. First, set up the base station: connect Ethernet cable to network, plug in power adapter.
3. Wait for the base LED to turn green (1-2 minutes for provisioning).
4. Place the CP935W conference phone on the conference table — it connects to the base wirelessly via DECT.

### Pair Phone to Base

1. On the CP935W touchscreen, go to Menu > Settings > DECT > Register.
2. Press the pairing button on the base station for 5 seconds.
3. The phone will find the base and pair automatically.
4. Once paired, your conference line appears on screen.

### Test the Setup

1. Make a test call to verify audio quality.
2. Walk the phone around the room to verify DECT range.
3. The base station provides up to 164ft indoor / 984ft outdoor range.

## Key Features

### Wireless Conference Phone

- No Ethernet cable needed for the conference phone — it connects to the base via DECT.
- Move the phone between rooms as needed.
- 15-hour talk time battery when running wireless.

### Full Duplex & Noise Filtering

- Same premium audio as the standalone CP935W.
- Full duplex speakerphone with noise filtering.
- Covers conference rooms with 16+ seats.

## Common Tasks

### Start a Conference Call

1. Tap the Dial pad, enter the first number.
2. Once connected, tap Conference, dial the next participant, tap Merge.
3. Repeat for additional participants.

### Mute/Unmute

1. Tap Mute on the touchscreen. LED ring turns red.
2. Tap again to unmute.

### Move Between Rooms

1. Simply pick up the phone and move it — the DECT connection stays active within range.
2. No need to reconnect cables or re-register.
3. Charge the phone when not in use for maximum battery life.

## Troubleshooting

### No dial tone / phone won't register

Check that the Ethernet cable is firmly connected to the LAN port on the phone and the wall jack or switch. Verify the phone has power (screen should be lit). Try rebooting the phone by unplugging the Ethernet cable for 10 seconds and reconnecting. If the phone still shows 'No Service' or fails to register, contact Simple Fiber support — we may need to re-provision your phone.

### Poor call quality / choppy audio

First, run a speed test at [fast.com](http://fast.com) on a computer connected to the same network. If speeds are low, the issue may be your internet connection. Make sure the phone is connected via Ethernet (not WiFi) for best quality. Check that no one is running large downloads or uploads during calls. If the issue persists, contact us — we can prioritize voice traffic on your connection.

### Can't hear the other party / one-way audio

Reboot the phone by unplugging the Ethernet cable for 10 seconds. Check that you're not on mute (mute icon on screen). If using a headset, make sure it's properly connected and the audio path is set to headset. If the problem continues, contact support — it may be a network or firewall issue.

### Phone keeps rebooting or restarting

Check your Ethernet cable — a loose or damaged cable can cause power cycling on PoE phones. If using a power adapter, make sure it's the original Yealink adapter (third-party adapters can cause issues). If connected through a PoE switch, verify the switch provides enough power. Contact support if reboots continue.

### Voicemail not working

Try dialing \*97 directly to access voicemail. Make sure your voicemail PIN is set up (default is usually your extension number). If calls aren't going to voicemail, check your call forwarding and answering rules at [talk.simplefiber.com](http://talk.simplefiber.com). Contact support if you need your voicemail box reset.

### Phone disconnects from base

Check the base station power and network connection. Make sure you're within 164ft of the base. Re-pair if needed: Menu > Settings > DECT > Register.

## Need More Help?

Phone: 1-888-455-0151

Email: [support@simplefiber.com](mailto:support@simplefiber.com)

Voice Portal: [talk.simplefiber.com](http://talk.simplefiber.com)

Mon-Fri 8AM-5PM Central | After Hours: [techsupport@simplefiber.com](mailto:techsupport@simplefiber.com)

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