

SIMPLE FIBER

Yealink W79P Bundle

Setup Guide & User Manual



Best For: Industrial / Warehouse Spaces

Rugged IP67 Rating | Waterproof & Dustproof | Built in Bluetooth

Buy: \$300 | Rent: \$25/mo

Simple Fiber Communications
1-888-455-0151 | support@simplefiber.com
talk.simplefiber.com

Quick Start

Unbox and Connect the Base Station

1. Remove the rugged handset, base station (W70B), charging cradle, Ethernet cable, and power adapter.
2. Connect the Ethernet cable from the base station to your network.
3. Plug in the power adapter. The base LED turns green when ready.
4. Auto-provisioning takes 1-2 minutes.

Pair the Rugged Handset

1. Charge the handset fully before first use (~3 hours).
2. The handset should auto-pair. If not, press the base pairing button for 5 seconds.
3. On the handset: Settings > Registration > Register Handset.
4. Your extension appears on screen when paired.

Test Your Phone

1. Make a test call to verify audio.
2. Test the range — the W79P covers up to 164ft indoors / 984ft outdoors.
3. The IP67-rated handset is waterproof and dustproof — perfect for warehouses, kitchens, and outdoor use.

Key Features

IP67 Rugged Rating

- The handset is fully waterproof (submersible to 1 meter for 30 minutes) and dustproof.
- Designed for industrial environments — warehouses, kitchens, construction sites, loading docks.
- Shock-resistant housing protects against drops.

Built-in Bluetooth

- Pair a Bluetooth headset for hands-free use in loud environments.
- Go to Settings > Bluetooth > turn on > scan for devices.
- The handset remembers paired devices and auto-reconnects.

Common Tasks

Set Up Voicemail

1. Press and hold the 1 key (or the voicemail key if available).
2. Follow the voice prompts to set your PIN and record your greeting.
3. Voicemail-to-email is configured by your admin — contact us to enable it.

Transfer a Call

1. During a call, press the Options key and select Transfer.
2. Dial the extension or number you want to transfer to.
3. Press Transfer again to complete (blind) or wait for the person to answer first (attended).

Set Up Call Forwarding

1. Press the OK/Menu key on the handset.
2. Navigate to Features > Call Forward.
3. Select Always, Busy, or No Answer forwarding.
4. Enter the destination number and save.
5. You can also manage forwarding rules at talk.simplefiber.com.

Use Do Not Disturb (DND)

1. Press OK/Menu > Features > DND and toggle it on.
2. All incoming calls will go directly to voicemail.
3. Toggle it off from the same menu when you're ready to take calls again.

Make a Conference Call

1. While on a call, press the Options key and select Conference.
2. Dial the second participant's number.
3. Once they answer, press Conference to merge the calls.

Park and Retrieve a Call

1. To park: Press Transfer, dial *70, then press Transfer. Note the parking slot number.
2. To retrieve: Dial *71 followed by the slot number from any phone.

Troubleshooting

No dial tone / phone won't register

Check that the Ethernet cable is firmly connected to the LAN port on the phone and the wall jack or switch. Verify the phone has power (screen should be lit). Try rebooting the phone by unplugging the Ethernet cable for 10 seconds and reconnecting. If the phone still shows 'No Service' or fails to register, contact Simple Fiber support — we may need to re-provision your phone.

Poor call quality / choppy audio

First, run a speed test at fast.com on a computer connected to the same network. If speeds are low, the issue may be your internet connection. Make sure the phone is connected via Ethernet (not WiFi) for best quality. Check that no one is running large downloads or uploads during calls. If the issue persists, contact us — we can prioritize voice traffic on your connection.

Can't hear the other party / one-way audio

Reboot the phone by unplugging the Ethernet cable for 10 seconds. Check that you're not on mute (mute icon on screen). If using a headset, make sure it's properly connected and the audio path is set to headset. If the problem continues, contact support — it may be a network or firewall issue.

Phone keeps rebooting or restarting

Check your Ethernet cable — a loose or damaged cable can cause power cycling on PoE phones. If using a power adapter, make sure it's the original Yealink adapter (third-party adapters can cause issues). If connected through a PoE switch, verify the switch provides enough power. Contact support if reboots continue.

Voicemail not working

Try dialing *97 directly to access voicemail. Make sure your voicemail PIN is set up (default is usually your extension number). If calls aren't going to voicemail, check your call forwarding and answering rules at talk.simplefiber.com. Contact support if you need your voicemail box reset.

Handset says 'Searching' or won't pair with base

Press and hold the pairing button on the base station for 5 seconds. On the handset, go to Settings > Registration > Register Handset. Power cycle both devices if needed.

Need More Help?

Phone: 1-888-455-0151

Email: support@simplefiber.com

Voice Portal: talk.simplefiber.com

Mon-Fri 8AM-5PM Central | After Hours: techsupport@simplefiber.com

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