

SIMPLE FIBER

Yealink WH64 Dual Headset

Setup Guide & User Manual



Best For: Office and Call Centers

32 Hour Talk Time | Up to 450ft Range | Active Noise Cancellation

Buy: \$180 | Rent: \$15/mo

Simple Fiber Communications
1-888-455-0151 | support@simplefiber.com
talk.simplefiber.com

Quick Start

Unbox and Connect

1. Remove the headset, charging base/stand, USB dongle, and cables from the box.
2. Place the charging base on your desk near your phone.
3. Connect the USB dongle to the USB port on your Yealink desk phone.
4. Place the headset on the charging base to begin charging.

Pair the Headset

1. The headset automatically pairs with the USB dongle.
2. The LED turns solid when connected.
3. The dual-ear design provides better noise isolation than the mono version.

Set Audio Path on Your Phone

1. On your Yealink desk phone: Menu > Basic Settings > Headset > Enable.
2. Press the Headset button on your desk phone to switch audio.

Key Features

Dual-Ear Noise Isolation

- Both ears are covered, blocking out ambient noise from both sides.
- Combined with ANC, this provides the best noise isolation for busy environments.
- Ideal for call centers, shared offices, and high-noise environments.

Active Noise Cancellation

- ANC in the microphone boom ensures callers hear you clearly.
- Works automatically during calls.

32-Hour Talk Time & 450ft Range

- Same battery life and range as the mono model.
- Place on the charging base between calls.

Common Tasks

Answer and End Calls

1. Press the multi-function button on the headset to answer.
2. Press again to end the call.

Mute/Unmute

1. Press the Mute button on the boom arm. LED turns red when muted.

Adjust Volume

1. Use the volume buttons on the headset or the desk phone controls.

Troubleshooting

Headset not connecting to phone

Make sure the USB dongle is firmly plugged in. Try a different USB port. Press and hold the multi-function button for 5 seconds to re-pair.

Poor audio quality / static

Stay within 450ft of the base. Move away from other wireless devices. Contact support for firmware updates.

Headset not charging

Clean the charging contacts. Ensure the headset is properly seated on the base.

Need More Help?

Phone: 1-888-455-0151

Email: support@simplefiber.com

Voice Portal: talk.simplefiber.com

Mon-Fri 8AM-5PM Central | After Hours: techsupport@simplefiber.com

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