

SIMPLEFIBER

INTERNET & VOICE MADE SIMPLE

WEBPHONE DESKTOP APP **GUIDE**

Install the WebPhone as a desktop app (PWA)

How to Install WebPhone PWA

1. Once logged into talk.simplefiber.com you will click on Apps
2. From the drop down click WebPhone

The screenshot shows the SimpleFiber dashboard interface. At the top, the 'SIMPLEFIBER' logo is on the left, and a navigation bar contains icons for Home, Users, Conferences, Auto Attendants, Call Queues, Time Frames, and Music On Hold. A dropdown menu is open, showing options: User Portal, Attendant Console, WebPhone (highlighted with a yellow circle and a '2'), and SNAP:HD. A yellow circle with a '1' is positioned above the 'Apps' dropdown icon in the navigation bar. Below the navigation bar is a 'Home' header. The main content area is divided into three sections: 'CURRENT ACTIVE CALLS' (empty table), 'CALL GRAPH' (line chart showing call activity over time), and 'USERS AND APPLICATIONS' (summary statistics). The 'USERS AND APPLICATIONS' section lists: 14 Users, 3 Registered Devices, 24 Total Devices, 1 Auto Attendants, 2 Call Queues, 0 Conferences, and 2 Phone Numbers. The 'USAGE STATISTICS' section lists: 0 Current Active Calls, 1 Calls Today, 0 Total Minutes Today, 0 Avg. Talk Time, 0 SMS Inbound, and 0 SMS Outbound. The 'THIS MONTH' section lists: 12 Total Minutes, 1 Peak Active Calls, 0 SMS Inbound, and 0 SMS Outbound. The 'PREVIOUS MONTH' section lists: 16 Total Minutes, 1 Peak Active Calls, 0 SMS Outbound, and 0 SMS Inbound.

1. Click settings
2. Click Install PWA
3. In the popup that appears click Install

The screenshot displays the SimpleFiber web interface. At the top, there is a navigation bar with the SimpleFiber logo and the tagline "INTERNET & VOICE MADE SIMPLE". Below this, a browser window shows the "Manager Portal" with various tabs like "admin UI", "Endpoints", "Login | Salesforce", "UNMS 1.0.6", "Bandwidth Dashb...", and "Telnyx Custom". The main content area is divided into a left sidebar and a main panel. The sidebar contains menu items: "Contacts", "Call History", "Voicemail", "Chat and SMS", "Call Park", "Answering Rules", "Greetings", "Settings" (with a yellow notification bubble containing the number 1), and "Log Out". The main panel shows the "Settings" page with the following options: "Call from" (102wp), "Microphone" (Default), "Audio output" (Default), "Ringtone" (Default), "Call Waiting Tone" (Enabled), "Install PWA" (with a yellow notification bubble containing the number 2 and the text "Install Progressive Web App"), and "Version" (43.0.2). A modal dialog titled "Install app?" is overlaid on the right side of the screen, showing the "SimpleFiber WebPhone" app icon and name, along with "Cancel" and "Install" buttons (with a yellow notification bubble containing the number 3). Below the modal, a notification card displays "Hi Zack" and statistics: "0 New voicemails", "0 Missed Calls", and "0 Unread Conversations". At the bottom of the notification card, it shows "Active Answering Rule" set to "Default".